



TRINIDAD AND TOBAGO  
ELECTRICITY COMMISSION

*Get feedback on your service request quickly*

## WHATSAPP OR EMAIL

*to follow up on your Utilisation (UT) service requests, ask questions or submit documents for existing requests.*

### Utilisation (UT) Services

- **Request new/upgrade/downgrade of electricity supply**
  - Single Phase
  - Three Phase
  - Reduction in reserve capacity (South and Central)
- **Maintenance Services**
  - Pole and/or Guy relocation
  - Reposition/Relocation of overhead lines (high voltage, low voltage, service mains)
  - Repositioning of meters
  - Confirmation of underground infrastructure
- **Major Contracting Services**
  - Temporary electricity supply
  - Supervision of excavation works

*First time requests for services can be made at any Service Centre or using the Request A Service form at [www.ttec.co.tt](http://www.ttec.co.tt)*

*Customers can also submit documents using the drop boxes at any Service Centre.*

North: [utquerydistn@ttec.co.tt](mailto:utquerydistn@ttec.co.tt) 278-3904

Central: [utquerydistc@ttec.co.tt](mailto:utquerydistc@ttec.co.tt) 280-3558

South: [utquerydists@ttec.co.tt](mailto:utquerydists@ttec.co.tt) 278-4091

East: [utquerydiste@ttec.co.tt](mailto:utquerydiste@ttec.co.tt) 278-4706

Tobago: [utquerytbgo@ttec.co.tt](mailto:utquerytbgo@ttec.co.tt) 278-4015