



# Media Release

Issued by the Corporate Communications Department,  
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**VISION** - Leadership in Energy Delivery, Excellence in Customer Service... enhancing the quality of life for all.

**MISSION** - To provide a safe, reliable, high quality electricity supply, in an environmentally responsible manner, utilizing best practices, through empowered employees committed to excellence and customer satisfaction.

September 2, 2021

## **T&TEC working with Independent Power Producers to resolve generation issues**

The Trinidad and Tobago Electricity Commission (T&TEC) acknowledges that some of its customers in Trinidad have been experiencing a series of short, unplanned, outages over the past few days. The Commission has been working to address underlying generation issues with its Independent Power Producers (IPPs), who are responsible for the generation of electricity.

Between Saturday August 28<sup>th</sup> and Tuesday September 2<sup>nd</sup>, customers in some parts of the island experienced repeated interruptions due to unforeseen generator trips at Trinidad Generation Unlimited (TGU). The system automatically shed load in several areas due to the sudden decrease in available generating power and the longest outage lasted for one hour. The Commission has instructed its other IPPs to make other generators readily available to compensate for this issue.

T&TEC remains mindful of the need to provide its customers with a reliable and safe electricity supply and we apologise for these outages. We are monitoring the situation closely, along with all our IPPs, to resolve this issue as quickly as possible and with minimal impact on customers.

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