

NOTICE TO CUSTOMERS

Issued by the Corporate Communications Department, Trinidad and Tobago Electricity Commission.

63 Frederick Street, Port of Spain, Telephone: 623-2611 or 623-6291 Ext. 2171 www.ttec.co.tt

VISION - Leadership in Energy Delivery, Excellence in Customer Service... enhancing the quality of life for all. **MISSION** - To provide a safe, reliable, high quality electricity supply, in an environmentally responsible manner, utilizing best practices, through empowered employees committed to excellence and customer satisfaction.

August 18th 2021

7:30 p.m.

Restoration work in progress on the North Coast Road

Customers on the North Coast Road, from the Maracas Pillars to Blanchisseuse, are advised that following the opening of the road, which was blocked by a landslide and fallen tree this afternoon, T&TEC crews are currently onsite working to restore your electricity supply.

Some customers are already back on via our mobile Substation. We are working to replace our damaged pole and lines and restore supply to the other customers within a few hours.

We apologise for the inconvenience being experienced as a result of this unplanned outage and thank you for your patience.