



# Media Release

Issued by the Corporate Communications Department,  
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**VISION** - Leadership in Energy Delivery, Excellence in Customer Service...enhancing the quality of life for all.

**MISSION** - To provide a safe, reliable, high quality electricity supply, in an environmentally responsible manner, utilizing best practices, through empowered employees committed to excellence and customer satisfaction.

March 8<sup>th</sup> 2016

## **T&TEC working to restore supply to Tobago customers**

T&TEC advises its customers in Tobago that it is currently working to restore supply to customers who were affected by a problem at the Cove Power Station at approximately 2 p.m.

Customers served by the Courland, Scarborough and Studley Park Substations have been affected but it is expected that the power should be restored in 30 to 45 minutes.

Supply to customers in the southwest of the island was unaffected by the problem, the cause of which is not yet known.

T&TEC apologises to customers for the inconvenience caused by this unplanned outage.

**Annabelle Brasnell**

**Corporate Communications Manager**