



# Media Release

Issued by the Corporate Communications Department,  
Trinidad and Tobago Electricity Commission.

63 Frederick Street,  
Port of Spain,  
Telephone: 623-2611 or  
623-6291 Ext. 2171  
[www.ttec.co.tt](http://www.ttec.co.tt)

**VISION** - Leadership in Energy Delivery, Excellence in Customer Service... enhancing the quality of life for all.

**MISSION** - To provide a safe, reliable, high quality electricity supply, in an environmentally responsible manner, utilizing best practices, through empowered employees committed to excellence and customer satisfaction.

Monday September 25th 2017

## **ELECTRICITY RESTORATION CONTINUES AFTER BAD WEATHER**

T&TEC has deployed approximately 25 crews across the country to restore electricity supply to several areas affected by inclement weather which started on September 24<sup>th</sup>.

Following heavy rains and high winds, which have continued into today, the electricity grid was impacted by fallen overhead lines, downed trees, feeder trips and some instances of roofs being blown onto lines. Customers in North and East Trinidad were particularly affected.

T&TEC's emergency crews have been working continuously to restore supply but have been slowed by the persistent bad weather.

At 4 p.m. there were just over 40 outstanding reports in the East, 12 in the North, 3 in Central and 1 in South. The system is operating normally in Tobago. General Manager, Kelvin Ramsook, assures customers that emergency crews will continue to work through the night, as necessary, to complete the repairs. "We apologise for the inconvenience being experienced and we are working to resolve the issues in the quickest possible time", he said.

Emergency reports can be made to the following numbers 800- TTEC (8832) or 800 BULB (2852).

END

**Annabelle Brasnell**

**Corporate Communications Manager**