

THE UTILITIES ASSISTANCE PROGRAMME



The Utilities Assistance Programme (formerly The Hardship Relief Programme), is a social programme executed by the Ministry Of Public Utilities in collaboration with the Water and Sewerage Authority (WASA) and the Trinidad and Tobago Electricity Commission (T&TEC).

The programme aims to provide financial assistance for low income earners and to ensure continued access to both utilities. It is also geared towards enhancing the real income of these beneficiaries by cushioning the effects of the rising cost of living.

As of October 2013 The Utilities Assistance Programme (UAP) has been expanded to include the following services:

- The provision of a Water Tank to Low Income Households/ Community Facilities.
- The provision of Solar Panels to low income households in remote areas.

UTILITIES BILL ASSISTANCE

To qualify persons must be receiving either Disability or Public Assistance Grants TT Food Card, Senior Citizens Pension or other pension that is less than or equal to **\$3500.00**



WASA

Customers who own one residential property in Class A2 will receive an annual subsidy of **\$140.00**, while A3 and A4 customers will receive an annual subsidy of **\$200.00**



T&TEC

Customers with an average consumption over three (3) billing periods (6 months) of 600kwh or less will receive an annual subsidy of **\$1,056.00**

How To Apply

Persons interested in applying can do so by obtaining an application from the following Locations:

- Ministry of Public Utilities Head Office
#2 Elizabeth Street, St Clair
- All WASA and T&TEC Customer Service Centers.
- Members of Parliament Offices.

The following documents must be submitted with your completed and signed application form to the Customer Services Unit for processing.

- Valid I.D Card
- WASA and /or T&TEC bill
- Proof of Receipt of Public Assistance / Disability Grants/ Senior Citizens Pension or other Pension
- Land Tax Receipt / Certificate of Assessment or Certificate of Comfort.



Solar Panel Assistance

Who can apply:

Households with a total income of \$6000.00 or less located in remote areas outside of the current electricity grid where it has been determined uneconomical for the installation of the electricity infrastructure.

Requirements

- Copy of Valid Form of Identification.
- Land Documents (Land and Building Tax Receipt, Copy of Title Deed or Certificate of Comfort or letter or non obligation from the Land Settlement Agency.
- Proof of Income (job letter, bank statement, pension/ social assistance slip or letter.
- Letter from T&TEC regarding application for electricity and its findings.

Water Tank Assistance

Who can apply:

1. Households with a total income of no more than **\$6000.00** per month who do not receive a pipe-borne supply or depend on truck-borne supply.

Requirements

- Valid Form of Identification of applicant.
- Proof of Income (job letter, pay slip, bank statement, pension /social assistance.

2. Community Based Organisations (CBO's), Non- Governmental Organisations(NGO's) and Faith Based Organisations(FBO's) that are engaged in community activities.

Requirements

- Annual General Meeting Report • Minutes of Last Meeting • Annual Report

For further information, applicants and interested persons can contact the Customer Services Unit at:

THE MINISTRY OF PUBLIC UTILITIES

628-9500, Extensions 1104, 1105, 1116 and 1120