

Another T&TEC Area ISO Certified

The Trinidad and Tobago Electricity Commission's (T&TEC's) Distribution East is the fourth and latest addition to its prestigious family of ISO 9001:2008 certified Distribution Areas. The Area was awarded certification in December 2015 following the completion of audits by the National Quality Assurance, (NQA) USA. This was aimed to better satisfy customer and regulatory requirements.

The Eastern Area now takes its place among the other globally recognised ISO 9001 companies, including its counterparts in Distributions North, Central and South. Certification for Distribution Tobago is expected to follow soon and the Quality Assurance Unit is working closely with employees to monitor and provide feedback on any non-conformances arising from audits conducted in the Area. The final hurdle is a stage 2 audit to be conducted in April by the NQA. As T&TEC moves ahead towards



T&TEC's General Manager, Kelvin Ramsook and Area Manager, Distribution East Wayne Solomon are joined by the staff of the Area's ISO team for a photograph of the certificate.

Commission-wide certification, 19 Departments have already submitted procedures to be reviewed and approved by the end of April. At the same time, the procedures and forms used in the Distribution Areas are being harmonised to standardise the documents. This exercise, managed by Harold Lee, Area Manager - Distribution Planning and Support

and supported by the relevant staff from each Area, is expected to be completed by the end of April.