



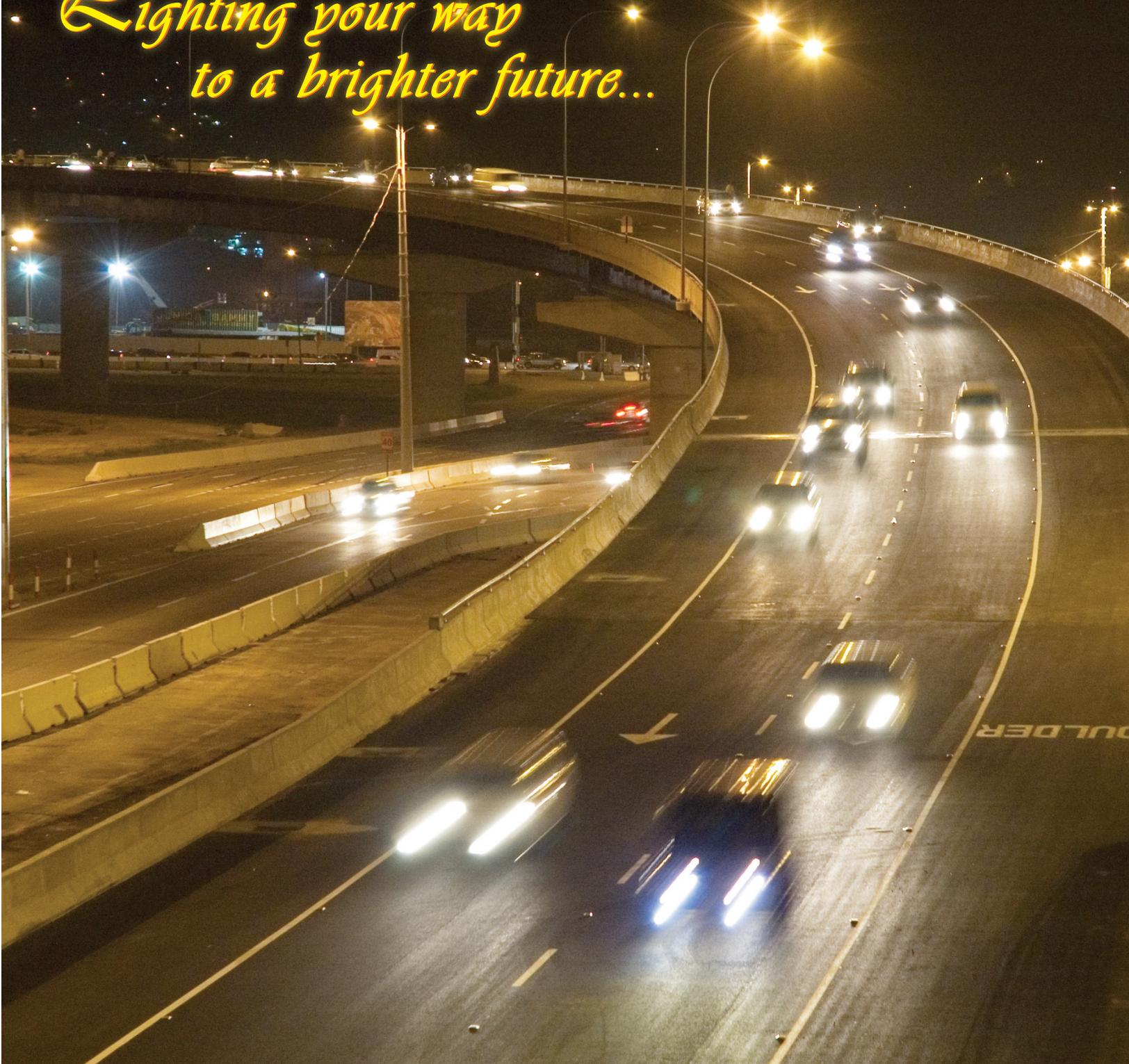
WATTS HAPPENING

VISION - Leadership in Energy Delivery, Excellence in Customer Service... enhancing the quality of life for all.

MISSION - To provide a safe, reliable, high quality electricity supply, in an environmentally responsible manner, utilizing best practices, through empowered employees committed to excellence and customer satisfaction.

Trinidad and Tobago Electricity Commission • 63 Frederick Street, Port of Spain • www.ttec.co.tt • Vol.26 #2 / Apr - June 2009

*Lighting your way
to a brighter future...*



Editorial



No one can survive a global recession in isolation – interdependency requires that we cooperate to weather the effects of this economic storm.

The Commission, like any other entity in the country, is feeling and dealing with the effects of this global economic crisis. What makes us stand out from the rest however, is our approach, both collectively and individually, to this dynamic situation. Repeatedly, we hear that if organisations are to remain viable, they must increase productivity and enhance service excellence.

T&TEC is no exception to heeding this advice. Our Board of Commissioners and Management are tirelessly seeking, refining and adopting appropriate strategies to ensure that T&TEC retains its ranking as “the best performing public utility in the country”.

To sustain this standard and to increase customer confidence in our service, however, requires that all employees

approach their jobs with a mindset that is based on efficiency.

This performance requirement is also necessary for ensuring that the Commission delivers on the challenges that are constantly placed before us. Our critical role in taking this country towards developed status by the year 2020 and our zero failure delivery during international meetings, are just some examples of T&TEC’s call to action. The changing skylines of cities, towns, villages, roadways and buildings already reflect some of T&TEC’s mark on national development.

It is important therefore, for us to appreciate that how we perform our job will impact upon the collective whole of the Commission and to a larger extent on the development of Trinidad and Tobago now and in the future.

Front Cover shows:
Uriah Butler - Churchill Roosevelt Highway Interchange at night illuminated by lights installed by T&TEC.

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WHAT'S HAPPENING welcomes your
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April 24, 2009

General Manager
Trinidad and Tobago
Electricity Commission
PORT OF SPAIN

Dear Sir,

The Honourable Mustapha Abdul-Hamid, Minister of Public Utilities, wishes to express his appreciation to the stakeholders in the Public Utilities sector for their successful provision of support services to the 5th Summit of the Americas.

Yours sincerely
Dr. Ellis Burris
Permanent Secretary (Ag)

MINISTER PRAISES T&TEC

The Trinidad and Tobago Electricity Commission came in for high praise following the exceptional performance during the Fifth Summit of the Americas.

The Minister of Public Utilities, Honourable Mustapha Abdul-Hamid has extended congratulations to T&TEC's employees for their work preceding and during this very important meeting of the visiting 33 Heads of States and their delegations.

At the recent 44th annual Sports, Culture and Family Day, the Honourable Minister had this to say:

"T&TEC is the best performing public utility in the country... On performance, T&TEC is second to none!"



Minister of Public Utilities, the Honourable Mustapha Abdul-Hamid, addresses the crowd at T&TEC's 44th Annual Sports, Culture and Family Day.

WE DELIVERED... In the spirit of co-operation

"For T&TEC it was the biggest event of this nature for which planning and manpower deployment had to be worked out many weeks in advance"; Acting General Manager, Courtenay Mark told employees as he congratulated them through a Notice following the end of the Summit.

Mr. Mark commended employees saying "T&TEC should feel justifiably proud of the fact that we all came together to deliver an electricity supply which was free from any interruptions for the entire period of the 5th Summit of the Americas."

As he concluded his Notice to Employees, Mr. Mark said, "This tremendous amount of work and goodwill is a reflection of the human energy and dedication to our duty at the Commission"

Congratulations and well done Team T&TEC!



5th Summit Of The Americas 2009



...T&TEC DOES ITS PART

During the intense preparations for the 5th Summit of the Americas held in Port of Spain in April, T&TEC was called upon to assist in the installation of closed-circuit televisions (CCTVs) in areas around Port of Spain.

T&TEC crews were spotted doing the necessary work to set up the CCTVs, which enhanced the security measures in place for the Summit, along Wrightson Road and areas surrounding the Hyatt Regency Trinidad.

Closed-circuit televisions installed by T&TEC along Wrightson Road for the Fifth Summit of the Americas.

PROVIDING SUMMIT SUPPORT

As part of the essential services, during preparations for the Fifth Summit of the Americas held April 17 - 19 2009, T&TEC's mandate was to ensure that there was a reliable and continuous supply of electricity throughout the country with emphasis on the Summit areas – Hyatt Regency Trinidad, Hilton Trinidad, Diplomatic Center, Port of Port of Spain and the Piarco International Airport – Terminals A and B.

Although this mandate already formed part of T&TEC's Mission, it was still a monumental task, requiring 'all hands on deck', to ensure that the Commission met these obligations.

Several T&TEC Departments/Divisions were mobilized and a Committee was formed by Courtenay Mark, Acting General Manager, comprising staff from the Protection and Scada, Communications and Networking, Transmission, Distribution, Human Resources, Finance, Health, Safety and Environment and Security Departments to coordinate efforts and provide the necessary support.

Kelvin Ramscook, Assistant General Manager, Distribution assisted by Donna Sylvester-Charles, Clerk I, Distribution Central were T&TEC's link to the Secretariat for the Summit.

A number of support systems and measures were put in place for the Summit. These included:

- Installation of a third independent 12kV feed.
- Installation of a new 33kV Distribution transformer.
- Stand by Generator checks and supervision of Generator Testing.
- Main call center at Distribution Division during the summit weekend.
- 24hour watch by security at major substations.
- Alternate fuel for Jet A which was stored at NP to be made available for generators in the event of total system failure.
- Repair to alternate supply for the old Airport in Piarco.
- Set up of 14 major operating centers with 24-hour coverage over the summit weekend for ease of movement in the event of system failures. (10 for Distribution North and 4 for Distribution East). Over 200 hundred employees were involved in this exercise.
- Urgent completion of the Barataria–Laventille 33kV and Barataria–Morvant 33kV line by the Transmission Division.



Acting General Manager Appointed



Courtenay Mark,

Assistant General Manager (AGM) – Engineering has been appointed to act as T&TEC’s General Manager from April 1st 2009 until a permanent replacement is chosen to succeed Ernest F. Boxill who retired as General Manager at the end of March 2009.

Mr. Mark, an Electrical Engineer, has held the positions of AGM – Transmission and AGM – Distribution. He joined T&TEC in 1983 and has worked at Distribution North and Distribution Central before his rise to the Executive Level.

Mr. Mark holds Post Graduate Diplomas in Energy Systems and Management Studies and has attended numerous technical and non-technical courses over his 25 years with the Commission.

He is registered with the B.O.E.T.T, IEEE and APETT.

Ronnie Ghent was appointed to act as Assistant General Manager (AGM) –Engineering from April 1st 2009.

Prior to this appointment Mr. Ghent was the Manager, Systems, Planning and Control.

Mr. Ghent joined T&TEC in 1973 as an Engineer-in-Training. He spent a substantial number of years as Protection Engineer, Protection and SCADA. He was promoted to Manager, Protection and Meter in 1996. His subsequent management appointments include Manager, Engineering Services and Planning; Manager, Systems Planning and Control and Manager, Control and Communications.

Mr. Ghent holds a BSc in Electrical Engineering from the University of the West Indies. He has attended courses in Project Management, Protection Relays Maintenance, Fibre Optic and Management Development.



Strengthening relationships



Photo shows: Professor Clement Imbert, T&TEC’s Chairman (center) chatting with OWTU officials (from left) Ancil Roget, President General and Peter Burke, Vice President.

Our cameras were there to capture this photo at the conclusion of a meeting between the Oilfield Workers Trade Union (OWTU) and T&TEC. This meeting was held in April 2009 at the Commission’s Mt. Hope Office.

The OWTU is the recognized bargaining body for T&TEC’s monthly and hourly-rated workers.

Heard About The New Employee Management Information System?

The Human Resources and Finance Divisions are in the process of implementing a new Employee Management Information system.

The new system will replace the existing Human Resources (Human Resources Information System), Payroll Systems (Paytec & PayX) and Leave Modules. It will also provide an extensive data repository for information on accidents and incidents.

The system was purchased from Oracle PeopleSoft Inc., the same vendor responsible for the PeopleSoft Financials' System.

The Oracle-PeopleSoft, Employee Management Information System (EMIS), is a simple but highly effective system, that provides fast and accurate data using best global practices.

The implementation of a single standard system for capturing employee information will see the following:

- Integration of the flow of data between the Payroll and Human Resources Departments, since there will be one single data entry

source. This in turn will reduce the processing time of transactions between Human Resources and Payroll.

- Provision of employees with self-service capabilities, that is the ability to view personal data. Instead of a phone-call, your up-to-date personal information will be available to you at your department. A payslip can be printed from your PC, if required.

The system will be implemented in two (2) phases, so that T&TEC can get maximum potential from this dynamic software.

Phase I includes the following functions:

Workforce Administration – The management of employee's personal data, new hires, transfers, promotions and terminations more effectively.

Base Compensation – Set up and maintain salary plans, cost of living allowances etc.

Position Management – maintain and track all job positions.

Health and Safety – Record and track incidents, injuries, illnesses and dangerous occurrences at the workplace.

Global Payroll – Automated computation of payroll.

Absence Management – Record and track employee leave and absences (real time).

Phase II includes the following functions:

Profile Management – Record and track employees' competencies, skills and accomplishments.

Labour Relations - More effectively record and track grievance and disciplinary actions.

Career and Succession Planning – Record and track employee progression plan.

Medical Claims - Track issues related to the medical plan.

Self – service functionality
Both Managers and employees will benefit from the following functionalities.

- **View biographical information**
- **Request changes to their biographical information**
- **View payslips**

In addition, Managers will be able to generate real time reports to enhance their decision making capabilities.

*Look out for more information in the coming issues of **WHAT'S HAPPENING** about this new system, which will ease the ability to access up-to-date employee information!*



Cove Power Station

95% Completed



When completed, the Cove Power Station will be the hub of the Cove Eco-Industrial and Business Park in Low Lands, Tobago. Some say, this Industrial Park is Tobago's equivalent to Trinidad's Pt Lisas.

WANTS HAPPENING visited the Cove Power Station in May and was taken on a tour of this impressive work site. According to Sylvan Smith, Clerk of Works of the project, work is well



Sylvan Smith

advanced with most of the major construction 95% completed. What is required for completion is the acceptance testing which

will begin in June/July this year.

Mr. Weeks, an experienced former Building Supervisor for the Tobago House of Assembly – Works, is the "site man of business". He told "This project was built through a mixed **WANTS HAPPENING** labour force, comprising 120 skilled and unskilled workers, working 4 hours Monday to Sunday. We can boast of very few accidents." A Wärtsilä Quality Control Officer is also part of the construction team.

The Cove Power Station has an interim power capacity of 48MW. This is above the normal supply for Tobago, which usually peaks at 25MW. Until natural gas arrives, Tobago will continue to receive approximately 60% of its power via submarine cable from Trinidad. The

new power station is outfitted with four - 16MW diesel engines. They are capable of operating on both natural gas and diesel fuel.

Wärtsilä NSD Oy Finland was contracted to design, supply, construct and commission this dual-fired power station which houses an engine hall with four engines; an engine control room, a LV/MV-switchgear room, a workshop and warehouse, a fuel and oil storage area, a 66kV Substation, a network of asphalt roads, green space and parking area for vehicles.

The Cove Power Station is expected to be completed by November 2009.



AREA NEWS

DISTRIBUTION EAST

Housekeeping efforts pay off

Housekeeping efforts by Distribution East have resulted in a safer and aesthetically pleasing Area to work.

Our ~~WRITS HAPPENING~~ Correspondent from this Area, Nigel Charles, Corporate Communications Assistant shared some of the stories:

Paving the way

"We are no longer challenged for parking," say Drivers of Distribution East as they enjoy the spacious compound dedicated for parking T&TEC's vehicles.

Previously, the area was not paved and in poor condition, making it a challenge for Drivers to park and maneuver the Area's fleet of 66 vehicles.



The major transformation of the area began in July 2007 and was undertaken on a phased basis. All safety and environment standards were followed and the project was successfully completed in November 2008.

A new look

Determination, teamwork and a desire to improve their surroundings would sum up the efforts of Administrative Officer, Helen Jacob and her staff as they enjoyed the newly remodeled Administrative Offices of Distribution East.

The project, which was completed in April this year, includes a sickbay, lunchroom and office space. Some innovation and redesign of the former crowded space has resulted in a new look that motivates staff to greater performance levels and efficiency.



DISTRIBUTION CENTRAL

Financial Lessons for Central Employees

Employees from the Central Distribution Area were given lessons in Financial Management by the TATECO (San Fernando) Credit Union.

Arranged by the Area's Sports Club, TATECO representatives, Samuel Griffith, President and Sylvester Johnson, Member of the Education Committee, encouraged a wide cross section of employees to "spend wisely and to save especially during this belt tightening time."

The February session was a pro-active approach to expose employees, especially those employees who received backpay, about their financial options.

Humanitarian Support...

Employees from the Eastern Area responded once again to the call by the Blood Bank Association to support its efforts in replenishing the country's blood supply.

So, when a Blood Bank mobile team rolled into the Eastern Area in April, it was not surprising that employees willingly came forward to donate blood to faceless persons in need.

Congratulations to employees of Distribution East for this selfless act.



Employee Profiles



Faye Henry

Administrative Assistant II to the Assistant General Manager, Distribution, Faye Henry, has been a 4-time recipient of the Best Performing Employee Award.

This recognition of Ms. Henry's ability is attributed to

her efficiency on the job. According to Ms. Henry, "this Department has overall responsibility for the Commission's 5 Distribution Areas across Trinidad and Tobago. Our work therefore is critical towards realizing the objectives of the Commission and I am proud to be a part of this process."

Her pleasant demeanor, vast knowledge and experience, and wide professional network are attributed to Ms. Henry's professional development. "I am a quick learner and also believe in setting and maintaining high standards," she proudly told **WHAT'S HAPPENING**.

Faye Henry joined T&TEC in 1979. "I was recruited right out of the John Donaldson Technical Institute and began my tenure with the Commission as a Typist in what used to be the Port of Spain Trade School. It was a perfect place to begin a career. I was lucky. We were all a family. I grew up here," she reminisced with a smile.

Ms Henry will mark thirty years of continuous service with T&TEC on December 5th 2009. She has held administrative positions at Distribution North and in the Corporate Communications Department.

The mother of one and soon to be grandmother, Faye Henry believes that the achievement of the 2008 Best Performing Employee Award is not about one person, but a group that has worked together as a team to accomplish a set of goals.

As she ended the interview with **WHAT'S HAPPENING**, Ms. Henry shared a favorite quote by Dr. Martin Luther King "True education is a combination of intelligence and character".



Surendra Ramdath

He followed in the footsteps of his 3 older brothers choosing to become proficient in the electricity industry.

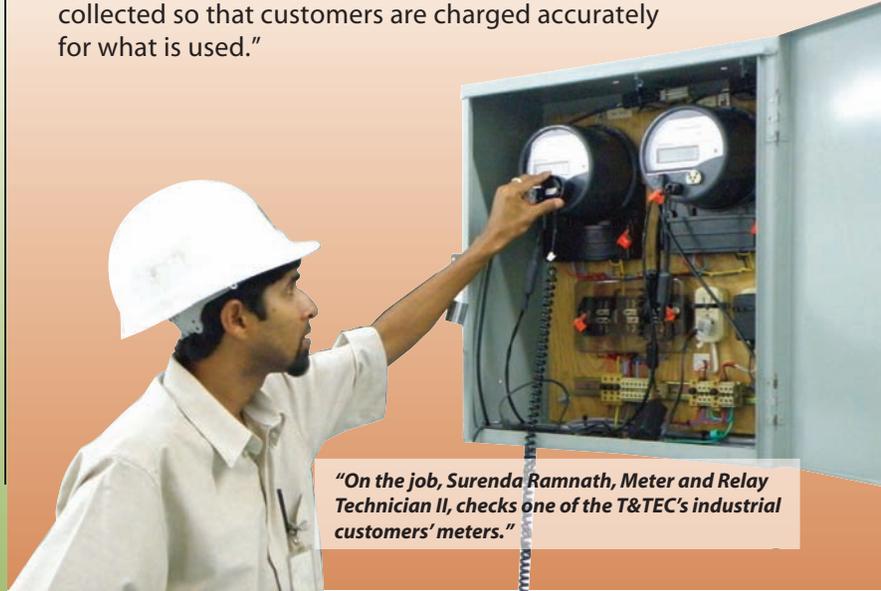
Surendra Ramdath was recently promoted to Meter & Relay Technician II, Metering Department. Mr. Ramdath is also the recipient of the 2008 Best Performing Employee Award for that Department. These indicators of performance demonstrated the determination of this employee to attain his goals.

Armed with an Electrical Electronics Engineering Technician (EET) Diploma from San Fernando Technical School, Mr. Ramdath's career journey at T&TEC began in 1992 when he entered the Penal Trade School. He graduated 3 years later as the Best Overall Apprentice crediting the knowledge and hands-on experience gained from this programme as being invaluable to his advancement.

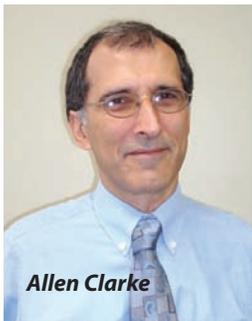
Mr Ramdath subsequently worked at Powergen (Penal and Pt. Lisas) from 1995 to 1997. Later, he acquired a Domestic House Wiring Certificate from the Youth Training Employment Partnership Programme (YTEPP). In 1998 he joined T&TEC as a temporary Meter & Relay Mechanic II. In 1999 he was confirmed in this position.

This year Mr. Ramdath celebrates 10 years of permanent employment at T&TEC. His enthusiasm for his job in the Metering Department came across clearly during his interview with **WHAT'S HAPPENING**. "I like being able to travel all over the country, meeting new people, while doing my job".

As a Meter & Relay Technician II, Mr. Ramdath is responsible for ensuring that industrial customers' meters are functioning effectively, as he puts it "metering secures T&TEC's revenue. Our responsibility is to ensure that the correct data is collected so that customers are charged accurately for what is used."



"On the job, Surenda Ramdath, Meter and Relay Technician II, checks one of the T&TEC's industrial customers' meters."



Allen Clarke

Seeking Renewable Energy Solutions

“...We recognise that we (Trinidad and Tobago) are part of a global community and we as a country must play our part and take the steps that are necessary for the long term sustainability of the planet.”

Senator the Hon. Conrad Enill, Minister of Energy and Energy Industries

It is within this context that the newly established Renewable Energy Committee was formed. The broad tasks of this Committee include the conduct of a current state of assessment of the Renewal Energy applications and research activities in Trinidad and Tobago involving photovoltaic, solar thermal energy, wind energy, wave energy and biofuels.

In his address at the official launch of the Renewable Energy Committee in February, the Honourable Minister told the audience, “Previous research undertaken by UTT, BpTT, T&TEC and other public sector stakeholders found that there were very bright prospects for the development of the photovoltaic industry in Trinidad and Tobago.”

The Renewable Energy Committee has been directed to prepare a Green Paper on renewable energy policy and promote renewable energy development and usage in Trinidad

and Tobago. This Green Paper will be presented to the public and all stakeholders for comments/criticisms and recommendations, which are to be used in determining the way forward.

T&TEC is represented on the Renewable Energy Committee by:

- **Allen Clarke**, Senior Engineer, Generation Interface

Other members of the Committee are:

- **Vernon De Silva** (Chairman), Director, Energy Research and Planning Division, Ministry of Energy and Energy Industries

- **Wayne Punnette**, Director, Trade Facilitation, Ministry of Trade and Industry

- **Narine Charran**, Senior Economic Policy Analyst, Ministry of Public Utilities

- **Gregory Jones**, Senior Economist, Research Planning and Technical Services Division, Ministry of Science, Technology and Tertiary Education

- **Jasmine Gopaul**, Environmental Economist, Environmental Policy and Planning Unit, Ministry of Planning, Housing and the Environment

- **Professor Adel Sharaf**, Professor of Energy Systems and Vice Provost Post Graduate Studies Research and Development, University of Trinidad and Tobago

- **Dr. Indra Haracksingh**, Lecturer, Department of Physics UWI/Chairman of the Solar Committee of the Caribbean

- **Marcia Maynard**, Team Leader, Business Development National Energy Corporation of Trinidad and Tobago Limited



GLOSSARY:



Solar thermal energy - active solar techniques include the use of photovoltaic panels, solar thermal collectors, with electrical or mechanical equipment, to convert sunlight into useful outputs

Wind power is the conversion of wind energy into a useful form, such as electricity, using wind turbines.



Wave power is the transport of energy by ocean surface waves and the capture of that energy to do useful work. For example for electricity generation, desalination, or the pumping of water (into reservoirs). Wave power is a renewable energy source.





President George Maxwell Richards presents the Career of Excellence Award to T&TEC's Chairman, Professor Clement Imbert at APETT's 50th Anniversary celebration held on Saturday May 2nd at the Hilton Trinidad and Conference Centre.

APETT Honours T&TEC's Chairman

The Association of Professional Engineers of Trinidad and Tobago (APETT) recently honoured some of Trinidad and Tobago's top engineers, including T&TEC's Chairman, Professor Clement Imbert.

APETT's highest honour, the prestigious Career of Excellence Award, was presented to Professor Imbert and Engineer Arun K. Goyal (Trinidad Cement Limited) at their annual Banquet and Awards Ceremony. This award is given to engineers who have excelled in their respective careers and for service to the profession and the Association.

GLOSSARY (cont'd) :



Biofuel is defined as solid, liquid or gaseous fuel derived from relatively recently dead biological material. Theoretically, biofuels can be produced from any (biological) carbon source; although, the most common sources are

photosynthetic plants. Various plants and plant-derived materials are used for biofuel manufacturing

Photovoltaics (PV) is the field of technology and research related to the application of solar cells for energy by converting sunlight directly into electricity.



Precision testing for meters

The Meter Test Bench (MTB) is an important piece of equipment in the Metering Department. It can test a maximum of 10 meters at any one time.

The MTB applies both voltage and current to meters. This equipment is used to find the percentage time difference between the detected and calculated pulse time, which determines the accuracy of the meter.

This is one of the precision tests done to ascertain the accuracy of T&TEC's meters.



Photo shows two members of the Port of Spain Trade School – Kibwe Trim and Kevin Green using the MTB in the Metering Department's Workshop.



44th Annual Sports, Culture & Family Day 2009

T&TEC's General Sports and Cultural Club held its 44th Annual Sports, Culture & Family Day on Sunday 3rd May 2009 at the Mannie Ramjohn Stadium, Marabella. By all accounts, the Sports day lived up to its name by being one of camaraderie and fun in the true family spirit that is T&TEC.

The team competition results were as follows:

Roy Mitchell Parade of Teams

1st Place – Southern Area Sports Club

2nd Place – Penal Training Facility

3rd Place – Eastern Area Sports Club

'Most Disciplined' Team

Mt. Hope

Best Team Manager

Dave Beharry – Tobago Sports Club

Best Performing Team Overall

1st Place – Southern Area Sports Club

2nd Place – Northern Area Sports Club

3rd Place – Tobago Sports Club

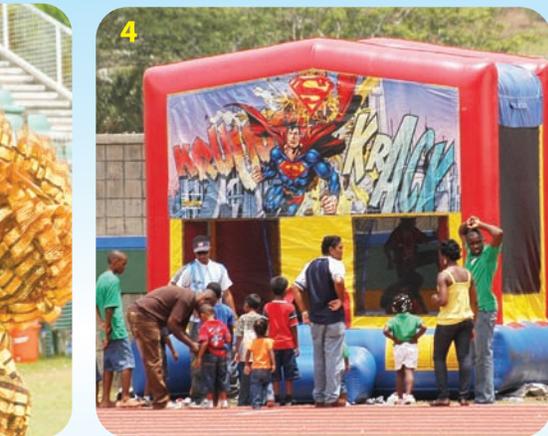
2009 Queen of Sports

Marielle Thomas

Southern Area Sports Club

Denis R. Singh Tug-O-War

Tobago Sports Club



Clockwise from left:

1. Minister of Public Utilities, the Honourable Mustapha Abdul-Hamid; T&TEC's Chairman, Professor Clement Imbert; Commissioner Sheldon Cyrus and Assistant to the GM, Israeill Ali in discussion.

2. The Mt. Hope team stands at ease during the Parade of Teams.

3. 2009 Queen of Sports, Marielle Thomas of the Southern Area Sports Club flashes her winning smile.

4. Kids in action at the Power Fun City.

5. Winners of the Roy Mitchell Parade of Teams, the Southern Area Sports Club, celebrate after the Parade.

6. T&TEC's Managers Chrisalston Belle (Transmission Maintenance), Shaun Chase (Assistant Area Manager, East) and Thomas Inkim (Protection and Scada) on the podium after the 100m Management Race.

7. 2009 tug-o-war champions, Tobago Sports Club, pull their way to victory.

8. The Honourable Mustapha Abdul-Hamid, Chairman, Professor Clement Imbert and Ag. General Manager, Courtenay Mark who gave welcoming remarks, review scores.

9. Members of the Eastern Area Sports Club pose near their Air Force One and 'Beast' props.

10. It's a race to the finish line for the ladies of the Electrical Association for Women (EAW)

11. Minister of Public Utilities, the Honourable Mustapha Abdul-Hamid assisted by T&TEC's Corporate Communications Manager, Stephen Martel present prizes to winners of the Orlando Cornelio Memorial 10k marathon (male).

12. Professor Imbert presents prizes to winners of the Ingrid George Memorial 10K marathon (female).

13. Smartly-dressed members of the Northern Area Sports Club go through their paces during the Parade of Teams.

14. Members of the Penal Training Facility Team parade before the judges.

15. Chairman Professor Clement Imbert (center) presents the trophy to the Best Performing Team overall, the Southern Area Sports Club.

WATS HAPPENING

Snap Shots



The Northern Area Sports Club emerged winners in the 7-a-side Windball Cricket tournament held on April 26th in Distribution Central. North beat Central's score of 127 for 4 in 11 overs with a score of 130 for 3 in 8.3 overs. Top scorer was Kevon Ramdhanie with 92 not out.

The winning team **back row from left:** Richard Seenath, Richard Abraham, Marissa Byer, Kevon Ramdhanie, Kwensi Young, Shaughn Pryce, Neil Pinchilia and Kevin Pinchilia.

Stooping from left: Kishore Balbadar, Rajendra Ganar, Hayden Homeward, Marvin Pascall (captain) and Joey Lewis.

T&TEC Golfers Win



*T&TEC's golfing duo relaxes before the game.
From left: Steve Durgadeen and T&TEC's Tommy Boodoo.*

Congratulations to our very own Tiger Woods, Tommy Boodoo of T&TEC's Health, Safety and Environment Department!

Boodoo, a Safety Officer and his partner Steve Durgadeen won the Val Turton/Carl Osbone Foundation Golf Event 2009 held at the Petrotrin Golf Course, Pointe-a-Pierre on Sunday May 3rd 2009.

The T&TEC-sponsored team emerged winners with a score of eight under par.

For their fantastic victory, the pair received golf bags. But as Boodoo says, they considered it a 'privilege to represent T&TEC'.

T&TEC Marathons Big Success

The T&TEC annual 5K and 10K marathons held on Sunday 26th April were success stories for many of the participants. For some, it was a triumph to simply complete the race. For others, it was an achievement to rise early on a Sunday morning. Whatever the circumstance, the crisp morning air around the scenic Queen's Park Savannah provided enough encouragement for the approximately 350 runners assembled for the start.

T&TEC's Acting General Manager Courtenay Mark was on hand to start the 2 marathons and congratulate those who finished. While the races were keenly contested, from the levels of enthusiasm and sportsmanship displayed, an enjoyable time was had by all.



A Gift Of Photos For San Fernando Mayor

Framed photographs of the City of San Fernando and Pointe-a-Pierre at night were presented to His Worship the Mayor of San Fernando, Alderman Kenneth E. Ferguson and Deputy Mayor, Councillor Malika Blair by T&TEC officials during one of the City Council meetings on Thursday February 26, 2009.

T&TEC's Corporate Communications Manager, Stephen Martel, Acting Area Manager - South, Vishnu Seetaram and Assistant Area Manager - South, Anthony Ramsumair made the presentations on behalf of the Commission.

Mayor Ferguson expressed his gratitude to T&TEC for the gesture and the effort at maintaining good relations with the San Fernando City Council.

T&TEC tokens were also presented to all the City Councillors present.

The photographs, taken by Joseph Francis Lau, are also featured on T&TEC's 2009 wall planners.



Photo shows from left: Stephen Martel, Corporate Communications Manager; Deputy Mayor Councillor Malika Blair; Anthony Ramsumair, Assistant Area Manager South; His Worship the Mayor of San Fernando, Alderman Kenneth E. Ferguson and Vishnu Seetaram, Acting Area Manager South.

A Gesture of Goodwill

Players from the West Indies and England cricket teams each received a gift from T&TEC during the 5th and final Digicel Test match held on March 6th to 10th, 2009 at the Queen's Park Oval, Port of Spain.

Omar Khan and Phill Neal, Managers of the West Indies and England teams, received the gifts on behalf of their players. They extended compliments to Stephen Martel, Corporate Communications Manager for this kind gesture by T&TEC.



Phill Neal, Manager - England Cricket Team receives his gift from Stephen Martel, T&TEC's Corporate Communications Manager.



Omar Khan, Manager - West Indies Cricket Team receives his gift from Stephen Martel, T&TEC's Corporate Communications Manager.

David St. Clair President of the Safety Council of T&T

T&TEC's employees continue to make their mark on the national professional arena with the appointment of David St. Clair as President of the Safety Council of Trinidad and Tobago.



Mr. St. Clair, Senior Engineer in T&TEC's Health, Safety and Environment (HSE) Department was selected as President in March 2009. This is a 2-year appointment.

Mr St. Clair began his T&TEC career in 1992 as an Engineer-in-Training. He has held positions at Distributions North and East and has acted as HSE Manager.

With several OSHA certificates in hand and armed with years of practical HSE experience, Mr. St. Clair's leadership of the Safety Council of Trinidad and Tobago and its 25th Anniversary celebration in 2011, is a challenge he feels adequately prepared.

In addition to his involvement in the Safety Council, Mr. St. Clair is also the Vice President of the Caribbean Association of Business Continuity Professionals.

Recognized For Efforts In Coastal Cleanup



Leather Back Turtle caught in debris

International Coastal Cleanup (ICC) initiated by Ocean Conservancy (OC) engages people to remove trash and debris from the world's beaches and waterways, identifying the sources of debris and changing behavioural patterns that contribute to pollution.

Last year, T&TEC volunteers joined with other volunteers from over ninety-one countries around the world, to participate in the Annual Coastal Cleanup Day (CCD). This international event makes it one of the largest volunteer efforts on the planet!

Marine debris is a serious and worsening problem in coastal environments worldwide. Besides

being an eyesore, debris can suffocate marine organism. Since most of the material found in marine debris is plastic, metal and glass, which do not break down quickly, this trash can pile up for decades and will not be cleared except for concerted human effort.

The mission therefore of this global group is to rid the sea of marine trash.

T&TEC, in keeping with its commitment to the protection and enhancement of the natural environment, has for a number of years participated in Coastal Cleanup Day. Last year, approximately 20 volunteers from T&TEC formed part of a 1,500 strong national team, which cleaned 13 beaches around Trinidad and Tobago. Together they amassed 1,200 garbage bags weighing over 16,000 pounds.

Debris removed from our beaches in Trinidad and Tobago included plastic bags, glass bottles and paper wrappers and bags, styrofoam food receptacles and even cast-off appliances.

On May 19, 2009, at the launch of this year's Coastal Cleanup, the National Planning Committee for the International Coastal Cleanup presented T&TEC with a Certificate



Above: Stephen Martel, Corporate Communications Manager (left), presents Leisel Mohammed, Clerk/Typist, Corporate Communications Department and one of T&TEC's volunteers at Coastal Cleanup 2008, with the Certificate of Appreciation.

of Appreciation for its "outstanding and dedicated service to the International Coastal Cleanup and commitment to advancing marine conservation by starting a sea change."

So here is an invitation to join the T&TEC Volunteer Team and thousands around the world in Coastal Clean Up Day 2009. This event is usually held in September and is a great way for everyone to get involved and demonstrate their commitment to a healthy marine environment.

If you want to be a part of Team T&TEC, contact the Corporate Communications Department at Ext. 2172 or 2175.



T&TEC's Coastal Cleanup Team 2008 help in removing marine trash.

It starts with me...

Your Planet Needs You!

T&TEC joined with Trinidad and Tobago and the rest of the world in observing World Environment Day on June 5th. This Day was recognized under the theme "Your Planet Needs You-UNite to Combat Climate Change," and stimulated worldwide awareness about protecting the environment.

The Acting General Manager, Courtenay Mark in his message reminded employees of their responsibility to adopt good environmental practices on and off the work place. Mr. Mark said that T&TEC is proud of several initiatives that promote a harmonious balance between the electricity supply business and the environment. Key among them is improved maintenance of oil filled switchgear and transformers. This project is being undertaken as part of ISO 14001, the international standard designed to ensure the protection of the environment.

Electricity conservation and the harnessing of energy from our natural renewable resources have the potential to reduce demand on traditional fuels. These are two areas of focus for us at T&TEC.



Administrative Professionals called to embrace challenges

Every year since 1952, companies and organizations worldwide have recognized Administrative Professionals Week. This week was celebrated to draw attention to the tremendous potential of the secretarial/administrative field as a career, and encourage aspiring employees to consider it an option.

This year, Administrative Professionals Week was observed on April 19th-25th. The theme chosen by the National Association for Administrative Professionals 2009 was "Embracing the Challenges... Looking to the Future." It was a poignant reminder to these professionals of their responsibility to chart their future.

In recognition of this special occasion, T&TEC's 117 Administrative Professionals were each presented with a vase of flowers, card and a gift certificate for spa



Hallima Ali, Human Resources Manager, presents a token to one of the Department's Administrative Professionals, Sharisse Ryan.

treatments. These presentations were made by the Administrative Professionals' Area Managers or Head of Department.



Appointments/Promotions

APPOINTMENTS

Name	Position	Area/Department
Yogaishwar Panchu	Software Developer II	Information Systems
Amar Singh	Software Developer II	Information Systems
Deidre De Coteau	Clerk III	Distribution North
Stephon Mondesir	Clerk III	Supplies

PROMOTIONS

Name	Position	Area/Department
Anthony Ramdath	Maintenance & Services Assistant	Communications & Networking
Joseph Jr. Howe	Surveying Assistant	Distribution North
Terrance Hunte	Linesman 'A' (Hotline)	Distribution North
Julian Christian	Linesman 'A' (Hotline)	Distribution North
Gary Gomez	Linesman 'A' (Hotline)	Distribution North
Darrel Patron	Linesman 'B' (Hotline)	Distribution North
Randolph Holder	Linesman 'B' (Hotline)	Distribution North
Stephen Blackman	Crew Foreman	Distribution South
Patrick Wiggins	Crew Foreman	Distribution South
Patrick Archibald	Crew Foreman	Distribution South
Mervyn Richardson	Crew Foreman	Distribution South
Peter Leben	Crew Foreman	Distribution South
Dexter Mc Intosh	Systems Administrator III	Information Systems
James Castillo	Systems Administrator III	Information Systems
Charlene John	Systems Analyst I	Information Systems

MOVING ON

Name	Position	Area/Department
Bonaventure Guisseppi	Driver – Aereial Lift Truck	Distribution Central
Rocklan Jagassar	Driver – Dist. Line Truck	Distribution East
Lalchan Ramrattan	Driver – Pole Hole Borer Comb.	Distribution East
Heeralal Persad	Chainman	Distribution North
Miranda Jacob	Senior Clerk	Distribution North
Sanjeev Rasul	Meter & Relay Mechanic II	Protection & Scada
Vincent Williams	Crew Foreman	Distribution South
Kaviraj Ramgoolam	Meter & Relay Mechanic II	Protection & Scada
Kevin Cummings	Estate Constable	Secretarial

Celebrating achievement

“The roots of happiness grow deepest in the soil of service.”

This quotation penned by an unknown author forms the rationale behind the Corporate Communications Department’s Employee of the Month initiative.

Since service is the basis upon which T&TEC operates. Department Manager, Stephen Martel encouraged staff to develop and participate in an award that celebrated achievement.

This honour is bestowed upon the employee selected by his/her peers who demonstrates efficiency, dedication to duty, loyalty to the Commission and performance above and beyond the call, while maintaining a professional and amicable relationship with all members of staff.

So far the recipients of the Employee of the Month Award are:

March
Sherree Assoon,
Clerk 1

April
Ricky Sewnath,
Corporate Communications Attendant

Photographs of these recipients are displayed prominently in a specially designed plaque of achievement in the Corporate Communications Department.

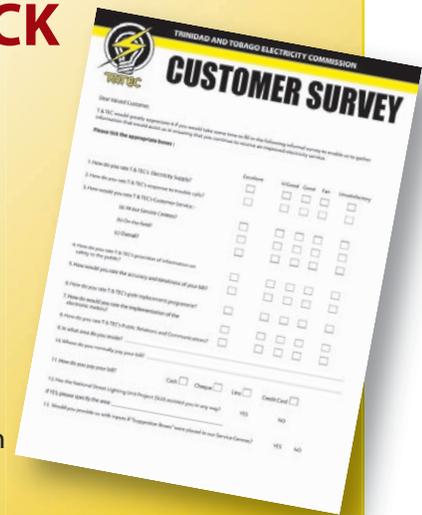


CUSTOMER FEEDBACK

T&TEC’s customers at Service Centres in Penal, Marabella and San Fernando recently participated in a second customer service survey developed to assess Distribution South’s level of customer satisfaction.

Randomly selected customers were asked to rate T&TEC’s overall performance and to identify areas and make recommendations for improving service. The survey was conducted by staff from the Corporate Communications Department and dealt with a wide range of issues including T&TEC’s response to trouble calls, levels of public communication and information and accuracy and timeliness of billing.

Customer feedback is an important tool in the ISO 9001:2000 Quality Management System, which is being implemented at Distribution South.



T&TEC FLAGS FLY AT HALF-MAST



Flags flew at half-mast, trucks lined the route, others followed the procession and hundreds of employees gathered to pay last respects as T&TEC mourned the passing of Naitram Ramkissoon, Linesman “C”.

Naitram was fatally injured on April 2nd 2009 while performing his duties. He was permanently employed with T&TEC in August 2004 and was attached to Distribution South. An avid member of the Sports Club, Naitram was well liked by his colleagues.

T&TEC’s Management and employees extend sincere condolences to Naitram’s wife Hema, son Tinesh, daughter Dayna and other members of his family.

Fostering stronger ties

In December last year a team of T&TEC Executives, led by former General Manager, Ernest F. Boxill, visited Progress Energy, a Fortune 250 Energy Company based in North Carolina, United States.

The purpose of this visit was to observe the operations of the Progress Energy's Call Centre, Distribution Control Centre and other projects that are of mutual interest to T&TEC.

One of the key persons associated with the visit was Trinidadian Ray De Souza, Progress Energy's General Manager – Transmission. Mr. De Souza, while on holiday in Trinidad in April, was invited to attend the monthly meeting of the Distribution Division.

This meeting, chaired by Kelvin Ramsook, Assistant General Manager – Distribution included Glenford Cyrille, Acting General Manager; retired General Manager, Ernest F. Boxill and Managers and Assistant Managers of T&TEC's 5 Distribution Areas (North, South, Central, East and Tobago).



Seated from left: Kelvin Ramsook, Assistant General Manager – Distribution; Ray De Souza, General Manager – Transmission (Progress Energy); Ernest F. Boxill, retired General Manager and Glenford Cyrille, Acting General Manager pose with Distribution staff at the Distribution monthly meeting.

Mr. De Souza was so impressed with the meeting that he plans to adopt a similar approach to conducting meetings with the Area Managers at Progress Energy.

Before leaving, Mr De Souza promised to foster stronger ties between T&TEC and Progress Energy.

UPCOMING EVENTS

FRIDAY 3rd JULY

Event: Football Knockout Competition begins

SATURDAY 18th JULY

Event: 7-A-Side Football (Tobago)

FRIDAY 24th JULY

Event: Customer Appreciation Day

SATURDAY 01st AUGUST

Event: Emancipation Day

MONDAY 31st AUGUST

Event: Independence Day

THURSDAY 3rd SEPTEMBER

Event: Inter-Area Football Knockout Competition

THURSDAY 24th SEPTEMBER

Event: Republic Day

SATURDAY 26th SEPTEMBER

Event: 5-A-Side Beach Football and Cook Out Competition (Maracas)

Raising public awareness about safety...

The Health, Safety and Environment (HSE) Department is on a drive to raise the public's awareness about electrical safety.



Over the last quarter, several such activities took place. These included:

- A National Symposium for Contractors was held at Mt. Irvine Hotel, Tobago and in Trinidad at the Centre Point Mall, Chaguanas. Over 300 persons attended these events.
- In April an orientation on T&TEC's safety standards was conducted for 20 technical employees of Flow/Columbus Communications.
- The Electrical Association for Women (EAW) Outreach programme on Electrical Safety Awareness continued with more than 170 teachers and students from the Arima Girls' Government School, Matelot Community Primary School and Matelot Community School.

The HSE Department will continue with this initiative throughout the upcoming months with the highlight of its activities geared towards T&TEC's Safety Week in October 2009.

MEET...The Showstoppers

It is not a dance troupe or a hip-hop singing group - it is the T&TEC sponsored Showstoppers, an entertainment company comprising 27 students from various Secondary Schools in Port of Spain and the East-West corridor.

These 13-16 year olds form one of the companies of Junior Achievement (JA) 2009. The objective of this Company is to raise funds for JA using various forms of entertainment. Half of the profits will be donated towards a charity of their choice.

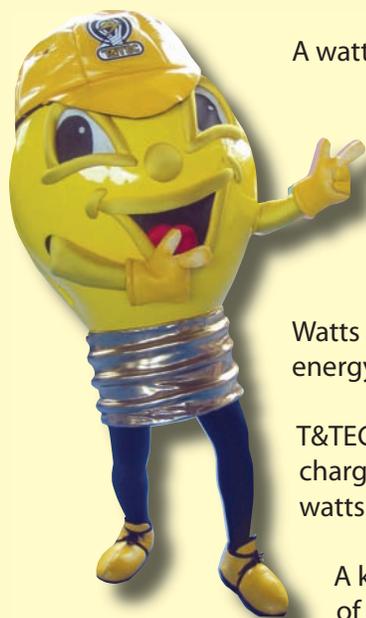
Amelia Maharaj, President of Showstoppers and St. Augustine Girls' High School student, described her Junior Achievement experience at a recent fun raiser as being a "rough road, but the team learned to work together to achieve success."

T&TEC's support of JA spans over 2 decades and is based on the Commission's support of youth development in Trinidad and Tobago.



Amelia Maharaj, far left, with some members of the Junior Achievement Company "Showstoppers" at the 39th annual Trade Fair held on April 8th, Woodford Square, Port of Spain.

What is a watt?



A watt is the standard unit measurement of electrical power.

It is named after the renowned Scottish inventor, mechanical and civil engineer James Watt. Mr Watt invented the first practical steam engine.

Watts are used to specify the rate at which electrical energy is dissipated, radiated or absorbed.

T&TEC, like most utility companies around the world, charge customers by the kilowatt (kW). 1 kW = 1,000 watts.

A kilowatt-hour (kWh) is the typical measurement of electricity. It refers to 1,000 watts used in an hour. For example if you use a 100-watt bulb for 10 hours you would have used 1 kilowatt-hour.



EAW and T&TEC

... a lasting bond



Stephen Martel, T&TEC's Corporate Communications Manager presents a cheque to Selma Chevalier, President of the Executive of the EAW.

T&TEC's partnership with the women of the Electrical Association for Women (EAW) began in 1961. This Non-Governmental Organization (NGO) has been influential in educating the women of Trinidad and Tobago on the safe and economical use of electricity.

The EAW comprises 7 Branches – Sangre Grande, Cumana, Arima, Port of Spain, Tobago, San Fernando and Siparia.

On April 21st the Corporate Communications Manager, Stephen Martel presented a \$5,000.00 cheque to a representative from each EAW Branch. This cheque is part of the annual subvention of \$85,000.00 for the EAW.

During his short presentation, Mr Martel told the representatives "It is important to continue your work to advance information about conservation and electrical safety." In response President of the EAW, Selma Chevalier said, "this financial assistance will go a long way in boosting our 2009 calendar of activities which include competitions, lectures, demonstrations and tours to commercial and industrial plants."



EAW members listen attentively to Stephen Martel, T&TEC's Corporate Communications Manager at the presentation ceremony.



NEW OFFICERS AT TATECO

TATECO Credit Union held its Annual General Meeting on Sunday 22nd March 2009. Among the agenda items for this AGM was the selection of a new Executive, Board of Directors and Committee Officers. These elected persons will hold the following positions for 3 years.

Executive

Herman Noel	President
Foster Giles	Vice President
Ricardo Betancourt	Secretary
Ann Marie Forbes	Assistant Secretary
Carlyle Clarke	Public Relations Officer

Directors

Evor Billy Peters	Director
Kenneth Fox	Director
Peter Leacock	Director
Fellie Noel	Director
Philius Lawrence	Director
Ashmore Quashie	Director
Hayden Hernandez	Director

Supervisory Committee

Cliff Thomas	Chairman
Colleen Lodge	Secretary
Garry Charles	Member

Credit Committee

Donna Griffith	Chairman
Monica Jaikaran	Secretary
Lisa Jaggernauth	Member
Janelle Leid	Member
Roxanne Primer	Member

Tobago Committee

Dexter Delancy	Chairman
Coryse Small	Secretary
Nigel Wilson	Member
Candy Superville	Member
Shelly Ann Baptiste	Member



Following are excerpts of
Letters

February 9, 2009

Mr. Zainool Mohammed
Area Manager
T&TEC

Dear Sir
The Principal and staff wish to thank you, Satnarine Siewdass and Crew #C48 for your prompt response and the excellence and professionalism displayed in resolving the problem when an emergency arose at our school on February 9.

Respectfully
Kaimnie Soogrim
Ag. Vice Principal
Exchange Presbyterian School

March 31, 2009

Mr. Stephen Martel
Corporate Communications Manager
T&TEC, PORT OF SPAIN

Dear Mr. Martel
On behalf of Special Olympics Trinidad and Tobago (SOTT), the Special Olympics athletes and their parents, coaches and officials we want to thank you for the generous support of our team who participated in the World Winter Games 2009.

Your organisation's interest displayed demonstrates your dedication and commitment to the enhancement and enrichment of life for all in Trinidad and Tobago.

Sincerely
Rhona Harris
Secretary
Special Olympics Trinidad and Tobago

February 18, 2009

T&TEC
63 Frederick Street
PORT OF SPAIN

Dear Sir / Madam
On behalf of the Board of Management, I wish to thank you for your generous and kind donation of Nine Hundred Dollars in supporting our efforts in caring for the special persons entrusted to us.

Sincerely
Sr. Bertill Dean
Superintendent
Lady Hochoy Home

February 18, 2009

Ernest F. Boxill
General Manager
T&TEC

This letter serves to acknowledge the timely, efficient and professional job done by the T&TEC team in supplying our Block B classrooms with electricity.

Respectfully
Patricia Adams
Principal II
Aranguez Government Secondary School

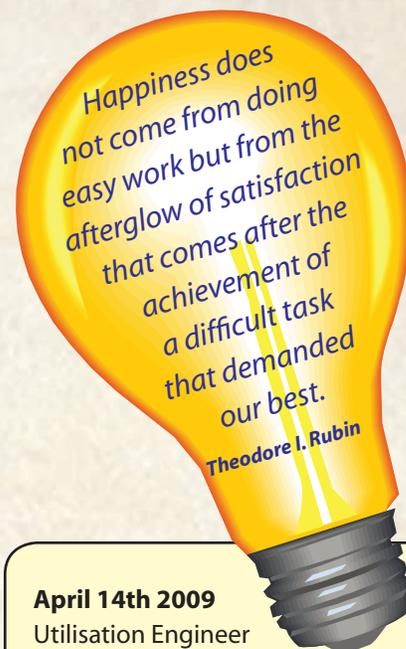
April 22, 2009

Mr. Stephen Martel
Communications Manager
T&TEC, PORT OF SPAIN

Dear Sir
Thank you and your staff for assisting me in my recent appeal for blood for my husband Vernon.

Special thanks goes out to Nicole Johnson, Leela Maharaj, Usha Ramcharan, Indra Boodoo-Dass, Yohan Winter-Roach, Danielle Connell and Marvin Pascall.

God's blessings to you all.
Jemma Modeste



April 14th 2009

Utilisation Engineer
T&TEC
Arima

Dear Mr. Rampersad,

Re: Relocation of Defective Main cable at Maracas Presbyterian Church

On behalf of the Maracas Presbyterian Church we wish to thank you for your support in ensuring that our church had electricity for the Good Friday Service.

As customers of T&TEC, we are pleased to experience your commitment to the provision of service. Especially we would like to commend the two T&TEC Crews, which came to the church first to temporarily repair the defective connection and secondly to make the connection to the new main cable. We would also like to thank the staff at the Curepe Customer Service Office and the Arima Office who assisted us.

May God Bless You.

Sincerely
Peter R. Sammy
Asst. Secretary of the Local Board
(2009)



Trinidad and Tobago Electricity Commission

T&TEC...committed to the
protection and enhancement
of the natural environment.

Many people taking small
steps will change the world
and protect the planet,
so make the difference ...
recycle, plant a tree,
conserve electricity.

your planet needs **YOU!**

UNite to combat climate change



Electricity ...a cost you can control